

Agenda

Process Standardization Working Group Meeting

Thursday, July 20, 2000 – Sheraton Phoenix Hotel, 1600 S. 52nd St. Tempe, Arizona 85281
9 a.m. to 12 p.m.

Lunch will be provided by APS Energy Services from 12 p.m. to 1 p.m.

| | Topic | Lead | Anticipated Outcome | Att. |
|---|---|-----------------|---|-------------|
| 1 | Welcome, Introductions and Sign-In | Shirley Renfroe | Ms. Renfroe will open the Billing session of the Process Standardization Working Group meeting; members will introduce themselves and sign-in. | |
| 2 | Review Minutes from the Consolidated Billing Subcommittee's Prior Meetings (May 24, 2000 and June 22, 2000) | Shirley Renfroe | Subcommittee members will review and approve copies of the minutes from Consolidated Billing Subcommittee meetings held on May 24, 2000 and June 22, 2000. | |
| 3 | Updates on other Subcommittees | Shirley Renfroe | Members will be updated on the progress being made by the VEE and Metering Subcommittees. | |
| 4 | Discuss Possible Methods for Handling Questionable Bills that are Issued Between the Time that a Customer Goes DA and then Switches Back to Standard Offer or Chooses a Different MRSP or ESP | Shirley Renfroe | Ms. Renfroe will conduct a discussion on this new issue that was identified at the June 22 meeting. The issue revolves around billing statements, containing erroneous and/or estimated reads, which are generated after a customer goes to direct access. The question to be addressed is "How are these questionable bills handled when a customer decides to switch his or her MRSP or ESP or returns to standard offer (i.e. what will the cancel/rebill methodology be taking into account the fact that a final bill needs to be based on an actual read)?" | |
| 5 | Discuss Non-metered Accounts | Shirley Renfroe | Members will discuss how non-metered accounts will be handled under direct access. | |
| 6 | Review Definitions for Charge Codes To Be Used on the EDI 810 | Shirley Renfroe | The Billing Subcommittee will review definitions for charge codes to be used for ESP Consolidated Billing. | |
| 7 | Continue Discussion and Finalization of the EDI 810 for ESP Consolidated Billing | Shirley Renfroe | Billing Subcommittee Members will review the draft of the EDI 810. | |
| 8 | 810 Cancel/Rebill Process | Shirley Renfroe | A strawman on the EDI 810 cancel/rebill process will be presented to Subcommittee members. | |

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| 9 | Meeting Evaluation | Shirley Renfroe | The group will provide feedback. |
| 10 | Suspend Meeting | Shirley Renfroe | The meeting will be suspended until 1:00 p.m. |

Any agenda item on this page may be voted upon either in the morning session or in the afternoon session.